

The Community Services Information Hub at The Queen Elizabeth Hospital

Western Linkages developed the Hospital hOMe Pathways (HOP) project in response to a need to improve the experience of clients moving from hospital to community care and vice versa. One of the key findings from the HOP project was the difficulty clients, allied health and hospital staff encountered when sourcing relevant community service information. With careful planning and generous support from TOEH, an information hub was developed, and opened in June 2005. This unit provides a variety of community based information brochures covering a wide range of topics, and a direct phone service to Commonwealth Carelink.

The Hub continues to attract interest from many who visit TOEH, with the highest demand for information pertaining to respite, mental health and dementia, continence and personal alarms. Ongoing maintenance of The Hub is carried out by Commonwealth Carelink which supplies, monitors and restocks the material on a monthly basis. It is important that any community service provider that wishes to have it's brochures or other material in The Hub supplies them via Carelink on 8346 8329.





The Hub
For free information on Home and
Community Care Services to assist
you to stay at home

Freecall 1800 052 222

*'Brought to you by your local
Commonwealth Carelink
Centre'*

