

## Western Region Complex Domestic Assistance—Further Assistance

**Where Complex Domestic Assistance is required an inter—agency approach is often sought. The following services may be able to provide further assistance with funds and / or direct assistance with clean ups.**

### Rotary Clubs

Volunteers provide assistance with clean ups, inside and outside the home. Rotary clubs can be searched by postcode to contact the clubs operating in the client's district. Contact details can be accessed on Rotary Clubs Directory [www.rotarydownunder.com.au/clubdirectory/postcode.asp](http://www.rotarydownunder.com.au/clubdirectory/postcode.asp)

### Service Clubs

Other service clubs such as Apex, Lions and Kiwani's may also be able to offer assistance in some circumstances.

### The South Australian Metropolitan Fire Service

SAMFS provide fire safety assessments. An arrangement can be made for the SAMFS to attend the premises with a service provider. The aim of assessment is to minimise risk to the occupants & fire fighter, ensure there is a pathway from front to back door and ensure there are working fire alarms installed. SAMFS have found that a fire safety assessment can sometimes assist in providing motivation for the person to assist with clearing accumulated items. SAMFS can install smoke alarms if they are able to source free units. They will also install smoke alarms if provided by the service agency involved.

SAMFS Community Safety Department  
(T) 82043793  
(M) 0409280602

The Metropolitan Fire Service has some (very limited) capacity to assist in situations where the accumulation of items presents a fire risk and the person does not have capacity or resources to undertake the cleanup themselves. This is through voluntary assistance provided by SAMFS.

### Wyatt Trust

Limited funds may be available in some circumstances to assist with clean ups. This would be assessed on an individual case basis. The living conditions would need to place the person at a serious health risk or there would need to be a risk to their ability to stay living independently in the residence for them to be eligible. The eligibility guidelines and application form can be accessed on the Wyatt Trust website: [www.wyatt.org.au](http://www.wyatt.org.au)

### Uniting Care Wesley—Employment Access Port Business Partnerships

Employment Access Port Adelaide provides professional guidance and support to people with disabilities, particularly mental health related disabilities, to gain and maintain employment.

A range of services are provided at reasonable rates through a supported Work Program. This includes domestic assistance, rubbish removal and gardening (including landscaping, drought proofing and modifications to create low maintenance gardens.) Ph: 8440 4237

UCWPA Employment Access Port Business Partners  
[www.ucwpa.org.au/community-services/employment-access/portadelaide](http://www.ucwpa.org.au/community-services/employment-access/portadelaide)

### The Personal Helpers and Mentors Program

The Personal Helpers and Mentors Program provides a range of assistance to persons over the age of 16 who have a mental health difficulty. This includes assistance to manage household tasks.

Ph: 8378 4100  
Email: [phams\\_west@mifsa.org](mailto:phams_west@mifsa.org)  
To download brochure: [www.mifsa.org.au](http://www.mifsa.org.au)

### Anglicare

#### Supported Tenancy Program—Housing SA Tenants

The Supported Tenancy program (STP) helps people who live in Housing SA properties, whose tenancy is at risk.

Anglicare assists tenants with activities such as cleaning, budgeting, cooking—whatever services may be useful to help people maintain their tenancy. Referral is usually made by the housing manager at Housing SA.

For more information, call the Supported Tenancy Program—Ph: 8209 5400  
[www.anglicare-sa.org.au/accommodation-support-services](http://www.anglicare-sa.org.au/accommodation-support-services)