

Info-rama

A big thankyou to everyone who participated in Info-rama, the annual western regional forum!

We would like to express our sincere thanks to all the presenters and helpers on the day, and to those special people who pitched in without being asked – you know who you are!

“Inforama 2” June 2009 service provider forum featuring concurrent sessions with themes of:

1. Showcasing Collaboration
2. Getting Back to Basics
3. Expanding our Expertise

The forum achieved the highest rate of participation of any regional event over the past 9 years, with 117 persons from 56 organisations attending. Dr David Caudrey, CEO of Office for the Ageing spoke about new developments in Community Care Reform. Allan Quire, Assistant State Manager, Aged & Community Care Department of Health and Ageing, gave a overview of the National move toward provision of more centralized access to Community Care. Information on the status of the western region Access Point demonstration project, A2HC was also provided.

Concurrent sessions were offered on a range of topics including developing inter-agency cooperation to support people living in squalor, initiatives in providing support to people in Supported Residential Facilities, prevention of Elder Abuse, a Home Safety & Security initiative between Local Government & SAPOL, accessing Respite Care, Dementia Care Pathways in the West, provision of Low Level Domestic Assistance, Domiciliary Care Services and an evidence collection project aimed at identifying those who are most isolated and fall through the service provision gaps.

August 2009

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The wrap up from Info-rama



Information Items

Workgroup Updates

Grants

Personal Alarms - further discounts



‘Western Linkages is shared wisdom’

Quote from an evaluation survey

For the first time the forum included a Consumer Challenge which was very thought provoking with 90% of attendees reporting that they felt the challenges raised by the consumers are something they will be able to address within their organisation. A wide range of expo stands added to the success of the day. A total of 88 new people have been added to the Western Linkages mailing list following the forum. A copy of the full evaluation report is available upon request.

Forum Follow-Up!

ACAT have forwarded the following information to provide clarification on approval timeframes – thanks Irene!

From 1 July 2009 all current approvals for the following care types **will not lapse:**

- Residential respite care (high and low level)
- High level residential care
- Extended Aged Care at Home (EACH)
- EACH Dementia (EACH D) Package

This means all approvals made for these care types **on or after 1 July 2008** - and which were not time limited so that they expired before 1 July 2009 - **will not lapse.**

Approvals will continue to lapse for Community Aged Care Packages (CACPs) if a person is not provided with community care within 12 months starting on the day after the approval is given.

Approvals will also continue to lapse for low level residential care if a person is not provided with the care within 12 months starting on the day after the approval is given.

Approvals will also continue to lapse for transition care if a person is not provided with the care within 4 weeks beginning on the day after approval.

There are changes to eligibility for approvals for EACH D or EACH Package as follows:

From 1 January 2009 if a person is eligible to receive an:

- EACH D Package – the person is also eligible for an EACH Package or a Community Aged Care Package (CACP) as an alternative to an EACH D Package
- EACH Package – the person is also eligible for a CACP as an alternative to an EACH Package

If you have any queries or want further clarification please contact the ACAT team.

Changes to Personal Alarm Discounts

Safety Link have further reduced their discount offer. They have also changed the arrangement, in that providers do NOT have to sign an agreement with Safety Link to participate. Its much simpler, just refer clients across using the referral form. Details have been updated on our website. Of course RAA, Safe at Home, Call Direct and Doctors Safety Line discounts are still available! The offers are listed at www.westernlinkages.org.au under the 'what we've done' tab, and Western Linkages participants can download the commercially sensitive version with prices under the 'secure documents' tab. ***All community service providers can refer clients for discounted personal alarms, this arrangement is Statewide – not just in the West!***

Information Items



Port Adelaide Enfield Council **Home Maintenance Program**

The Community Care Team has two Home Maintenance Officers who are available for Minor Home Maintenance and Home Safety and Security.

The Home Maintenance Officers can provide services to eligible residents under Home and Community Care funding. This funding assists elderly and disabled residents to remain in their homes.

The list of tasks provided is wide and varied but includes jobs like changing light globes, installing magnetic door catches, replacing door hinges and assessment of water leaks.

The Home Maintenance Officers can provide house numbers and mailbox signage. The numbers are reflective and are great at night for visitors or emergency services.

The Home Safety and Security area includes installations of door locks, window locks, key safes and key guards. The Officers can change smoke detector batteries or install new detectors if required (excluding hard-wired detectors).

For more information or assistance contact Home Support on 8405 6855 or 8405 6804.

The 2009/10 Volunteer Support Fund is now open for application!

Not-for-profit community organisations may be eligible to apply for a grant of up to \$3,000 from the Office for Volunteers' Volunteer Support Fund, which is now open for application.

The Volunteer Support Fund recognises the vital role volunteers play in the community by providing grants that directly encourage volunteering and help community organisations provide support to their volunteer workers and programs.

Applications close at 5.00pm on Monday, 12 October 2009.

Who can apply: Community based, not-for-profit organisations, Incorporated under the Associations Incorporation Act, 1985 are eligible to apply.

How to apply: Application forms and guidelines are available from the Office for Volunteers by visiting www.ofv.sa.gov.au/fund.htm.

Alternatively, you can contact the Office for Volunteers by phoning 8463 4490 or emailing ofv@saugov.sa.gov.au.

We've moved!!

The Maltese Aged Care assoc has updated our website and invite you all to have a look and bookmark for future reference. Please note our new postal address is PO Box 6004, Alberton SA 5014 and new phone numbers - Office: 8241 0266 – Fax: 8241 0299

www.malteseagedcare.org.au

Information Items

Telstra Connected Seniors Grants

Not-for-profit community organisations with a primary member base of people aged over 60 are encouraged to apply for the Telstra Connected Seniors Grants. Eligible organisations can include sports clubs, seniors' social groups or community organisations like Rotary.

The program allows organisations to run training courses for their members, introducing them to new technology in ways which are fun, hands on and solve everyday problems. In practical terms, this could be as simple as arranging a bridge game via SMS messaging, or emailing family photos.

Grants are comprised of cash to assist with purchasing equipment and covering running costs.

Training materials are also available. As part of the grant application, club members running courses can elect to be paid for their time or donate that money to their organisation.

Grants up to \$5000 are available for local organisations and up to \$50,000 for state and territory organisations. **Applications close August 27, 2009 so better hurry up if interested!**

Crime Prevention & Community Safety Grants 2010 - now open

Expressions of Interest close 4 September 2009

The South Australian Government is committed to keeping our communities safe.

To support this commitment and to better equip communities address local crime and safety issues, the Attorney-General's Department is making funding available for local crime prevention and community safety projects.

Grants from **\$10,000 to \$50,000** are available for any single project of up to 12 months duration. The grant funding is non-recurrent.

Grant application information is available on the [Attorney-General's Department website](#)

Information Sessions (booking not essential)

Northern Area

Monday 17 August 2009 - 10.30-11.30am

City of Salisbury Council (Main office), Committee Room 1, 8 James Street, Salisbury

Southern Area

Monday 17 August 2009 - 2.30-3.30pm

City of Marion Council (Main Office), Mayors Parlour, 245 Sturt Road, Sturt

Adelaide City Centre

Tuesday 18 August 2009 - 11.30am-1.00pm

SAFECOM Building, Level 4, 60 Waymouth Street, Adelaide



Helping Hand
AGED CARE

ARE YOU A MATURE AGED WORKER IN THE COMMUNITY OR HEALTH SECTOR?



- Would like you to get fit?
- Do you want to lose weight?
- Are you looking at improving your health?

Come and learn the three secrets to success that you can use in your everyday life,
you can use this model for yourself and pass it on to others!

Everyone attending will receive a FREE SECRETS PACK

MORNING TEA PROVIDED

Where	Education Development Centre Manton Street, Hindmarsh First Floor, Room 11B
When	Wednesday 2 nd September
Time	9:00am to 11:00am
Cost	Free of Charge
Rsvp	kbuck@helpinghand.org.au

For more information please call Jen Slack on 8241 9010 or 0424 027 183

Around the workgroups.....

Respite Workgroup

Meets: monthly, first Wednesday of every month 2-3.30pm.

Chairperson: Quynh Vu, Helping Hand Aged Care

Western Linkages Contact Person: Jen Fischer 8440 6741

What have we been up to?

- Providing tours of centre-based respite in the region for service providers. A tour schedule is posted on the Western Linkages website (under Respite in the Secure Documents tab). So far 37 service providers have visited respite services across the region and the feedback has been overwhelmingly positive! Next tour is at Italian Benevolent Foundation in November.
- The next stage is to provide tours for Carers who have not accessed centre based respite, to provide an opportunity to visit the centres in a way that is non-threatening, informal and welcoming. This is in line with the respite workgroups priority for this year, which is promoting access to respite BEFORE a crisis occurs.
- We are organising a regional respite promotion during Carers Week in October.
- Our map of respite services is being regularly updated and can be downloaded from the western linkages website, or alternatively Jen can email you a copy upon request.
- In the early stages of investigating the development of innovative regional marketing techniques to better promote respite to Carers before a crisis occurs.
- Heather Franchini (Carelink & Carer Respite Centre) and Jacinta Robertson (Norman House) presented on behalf of the group at the Info-rama conference.

Social Isolation Workgroup

Meets: monthly, fourth Wednesday of every month 2-3.30pm

Chairperson: this hotly contested seat is currently vacant, seeking nominations at the next meeting

Western Linkages Contact Person: Jen Fischer 8440 6741

What have we been up to?

- Collecting evidence of unmet social support needs through the 'Mind the Gap' data collection project. Check it out on the front page of the Western Linkages website, then come along to the next meeting to find out more.
- Discussing transition issues between HACC funded social programs and CACP clients.
- Judy Bowden (St John Neighbourhood Care) presented on behalf of the group at the Info-rama Conference.

In Home Services Workgroup

Meets: first Tuesday of every month, 2-3.30pm

Western Linkages Contact Person: Sue Sharp 8440 6737

The In Home Services Workgroup gave a presentation on Low Level Domestic Assistance at the Western Linkages "Info-rama" Forum. 42 people attended this concurrent session which made it equal first as the most popularly attended session. The evaluation showed that 25% of Forum attendees have been working in Community Services for less than 1yr so it was a good opportunity

Around the workgroups.....

for the new workers to increase their knowledge of low level domestic assistance services in the West, as well as an update for more experienced staff.

The Low Level Domestic Assistance Regional Snapshot has been updated and produced as a poster size version. A CALD / Indigenous specific Low Level Domestic Assistance Regional Snapshot has also been developed. Laminated copies were distributed at the forum. This resource is available to be downloaded from the Western Linkages website in the secure documents section.



Etno-Specific Low
Level Domestic Assist



Low Level Domestic
Assistance Snapshot

WADPG Western Adelaide Dementia Planning Group

Meets: monthly, third Tuesday of every month 9.30-11am

Western Linkages Contact Person: Sue Sharp, 8440 6737

WADPG recently developed a Dementia Case Study Presentation “ Exploring the Pathways to Dementia Services in the West” for the Western Linkages Annual Forum. The case study showcased the role of services within the West in supporting people with memory loss and their Carers, utilising a case study scenario. The presentation provided an opportunity for service providers to become more familiar with the roles of relatively newly established Dementia Link Worker – West and Access2HomeCare within the continuum of Dementia Care in our region. Much positive feedback was received. The feedback from the session was very positive. Special thanks go to the panellists and to the WADPG workgroup for their guidance in the development of the presentation.

Further resources are being developed by WADPG to document the assessment and referral pathways to Dementia Care Choices in the West. It is anticipated that this work will be developed in line with work on the Dementia Action Plan for the Western Region.

Contact us.....

Susan Sharp, Tues and Thurs – 8440 6737,

susan.sharp@dfc.sa.gov.au

Jen Fischer, Mon, Tues and Wed – 8440 6741,

jennifer.fischer@dfc.sa.gov.au

On the web: www.westernlinkages.org.au

Steering Committee meetings are held the fourth Tuesday of the month, 3-4.30pm.

Meetings are open to service providers in the region – contact us if interested!

Didn't receive the last newsletter?

Download this and previous editions at www.westernlinkages.org.au

