

Western Linkages Newsletter

Facilitating collaboration, reform and networking
for community care providers in the Western suburbs
November 2007

**Western
Linkages**



WISHING YOU ALL A VERY MERRY CHRISTMAS

To everyone who has been associated with Western Linkages over the past 12 months we would like to thank you for your participation.

We would like to say a special thank you to our consumer group representatives Rosemary, Suzanne and Fred.

Fred has recently moved to Victoria to be close to family so we would also like to send our best wishes and hope he fares well in Melbourne.

We hope you all manage to spend some quality time with friends and family over the next few weeks and look forward to collaborating in 2008!

Best regards

Jennifer, Marianne and Louise.

Can you help update our service snapshots?

Did you receive new funding recently?

We are updating our regional service snapshots for respite and domestic assistance.

Please contact me at Jennifer.fischer@dfc.sa.gov.au so we can include your new services. Contact me for a copy of the current snapshot or for further information.

INSIDE THIS ISSUE:

- ★ Certificate III Aged Care Work, Community Placements.
- ★ Western Linkages Contacts
- ★ SA Community Care Access Points
- ★ Info-rama

hacc

home and community care

A JOINT COMMONWEALTH AND STATE/TERRITORY PROGRAM
PROVIDING FUNDING AND ASSISTANCE FOR AUSTRALIANS IN NEED

Certificate III Aged Care Work Community Placements.

Port Adelaide and Salisbury Campuses of TAFESA North would love to have the opportunity to speak with Community Aged Care Managers/Coordinators in relation to **community** aged care placements for our Certificate III Aged Care students.

Our students currently attend placement in Residential Aged Care, as historically it has been difficult to place them in Community. However, as Cert III in Aged Care Work has a focus on both areas of Aged Care we think it extremely important they have experience in both areas.

After having met with some Community Aged Care providers in the West we have been made aware of the shortage of competent care workers in the area and a desire to allow the students experiential learning in the Community. This is the opportunity to educate and immerse students in a Community Aged Care culture **as well as** a Residential Aged Care culture. We very much look forward to your participation.

Please contact me if you are interested in this very worthwhile endeavor and I shall answer any queries you may have.

Liz Cowan

Lecturer/Placement Coordinator

Salisbury and Port Adelaide Campuses

TAFESA North

Ph 82079867.

Advance notice.....

TAFE reps will be attending
the Respite Workgroup on
Wed 6 Feb to discuss
working together!

Western Linkages – Who to contact for what!

WORKGROUP/ISSUE	KEY CONTACT PERSON	Next Meeting or Status
West East Domestic Assistance Collaboration	Jennifer Fischer 8440 6741 Note change of time and venue for next meeting	Wednesday, 19 December 12-2pm Christmas Lunch Meeting at Alberton Hotel, Port Road.
Western Linkages Website	Louise Otterbach 8440 6737	Website completed, being trialed.
Social Isolation Workgroup	Jennifer Fischer	To be advised
Western Linkages Newsletter	Louise Otterbach	Produced quarterly.
Respite Workgroup	Jennifer Fischer	Wednesday 6 Feb
Dementia Action Planning Group	Louise Otterbach	Tuesday 5 Feb

The following article was submitted by Janette Gay, Program Manager, Community Care Reforms,

SOUTH AUSTRALIAN COMMUNITY CARE ACCESS POINTS REFORMS

The following information is provided on the South Australian Community Care Access Point Project. Office for the Ageing (OFTA) Community Care Newsletters, providing background information on the vision, stages of "discovery", "road testing" to full implementation by mid 2008 can be found on the OFTA website, as follows: www.ageing.sa.gov.au (Found under "related documents")

As previously outlined in OFTA Newsletters, access to community care in the new SA Community Care Access Point demonstration will be through three main pathways, initially for clients seeking basic care:

- primarily through Major Access Points, Metro Access Team, part of Domiciliary Care SA for Western Adelaide and Healthlink across the Wakefield and Gawler areas
- also for single, simple care options, e.g. meals, home assist through existing pathways
- existing pathways offered through NGOs offering multiple services.

South Australian Community Care Access Point Regional Service Mapping and Business Modelling

Significant work is continuing to clarify the elements of the model and set the directions for the Community Care Access Points demonstrations in South Australia and across Australia. This is being informed by extensive work to map the client pathway in accessing care (through the access points), document current business processes and to specify the future functions that need to be in place to ensure that access to care is streamlined.

Considerable mapping is being done on the following steps:

- Contact – by clients and service providers
- Information provision
- Eligibility and assessment (including client priority)
- Referral with feedback on client outcomes

Regional Implementation Working Groups and Stakeholder Meetings

Regional Implementation Working Groups, with members from NGOs, local government, health services, carers agencies, Disability SA, Aboriginal and CALD providers and ACS SA & NT, Department of Health and Ageing and OFTA have been set up for the for the Western Adelaide and the Wakefield Gawler demonstrations. The Western Adelaide Regional Implementation Working Groups has met in October and will meet again on 11 December. In addition there is a representative from this group on the SA Community Care Access Point Reference Group.

A series of Regional Stakeholder Meetings are being held for the Western Adelaide demonstration and for the Wakefield Gawler demonstration, with RSVPs to Adam Durst, OFTA be email adam.durst@dfc.sa.gov.au

The first meeting for the Western Adelaide demonstration will be held as follows: 12:30pm–2:30pm, Wednesday 5 December 2007 at 72 Woodville Rd, Woodville (Murree Smith Memorial Hall). There will be a follow up session to refine the work on: 1:00pm-3:00pm, Tuesday 11 December 2007 at Domiciliary Care SA, Belmore Tce, Woodville

South Australian Community Care Access Point Project Contact

For further information about the please contact Janette Gay, Program Manager, Community Care Reform, OFTA on 8207 0269 or janette.gay@dfc.sa.gov.au

Info-rama

Western Linkages

Extends an invitation to home and community service providers to an information and networking event in the western metropolitan region

19th February 2008, 12.45 pm until 4.30 pm

in the swish surrounds of the EDC building at Milner Street Hindmarsh

Info-rama is an event providing the opportunity to:

- ★ listen to a choice of concurrent speakers presenting on regional service types, such as respite, domestic assistance and CALD services
- ★ quiz panels of service providers for further information
- ★ visit expo stands
- ★ hear about what is happening with the Access Points trial
- ★ have a cuppa at the Collaboration Café
- ★ move freely between speakers, panels and expo stands depending upon what you want to hear
- ★ join Western Linkages workgroups
- ★ spend an afternoon in February in the air-conditioning
- ★ catch up with old colleagues, meet and greet new service providers
- ★ enter competitions
- ★ network

Info-rama is for agencies providing community services to older people, younger people with a disability and their carers, in the Western metro region.

RSVP: westernlinkages@dfc.sa.gov.au before Friday 1 February.

For further information contact Jennifer Fischer or Louise O'Brien-Otterbach 8440 6700

